



# CERTIFICATE OF REGISTRATION

## Quality Management System



**Hewlett-Packard Company  
Houston, 20555 SH 249  
Houston  
Texas  
USA  
77070**

*Operate a Quality Management System,  
which complies with the requirements of  
**BS EN ISO 9001:2000**  
for the activities detailed in the scope of  
registration.*

**FM 21572**

*Robert D. Perry*  
President

*Originally registered: 21 Sep 1992*



This is a Presentation Certificate only. This is not a legal document, and cannot be used as such. Only the legal certificate should be used for confirming certificate validity and scope of registration. For further information please contact the certificate holder or BSI, Inc. on 703 437 9000 or [www.bsiamericas.com](http://www.bsiamericas.com).



# CERTIFICATE OF REGISTRATION

## Quality Management System

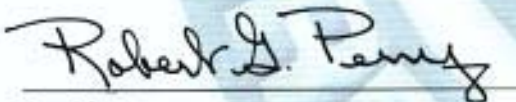
*This is to certify that:*

**Hewlett-Packard Company**  
**Houston, 20555 SH 249**  
**Houston**  
**Texas**  
**USA**  
**77070**

Hold Certificate No: **FM 21572**  
and operate a *Quality Management System, which complies with the requirements of BS EN ISO 9001:2000*  
for the following scope:

The marketing and design of personal computer systems, industry standard servers, and options. The order fulfillment administration, distribution, manufacture and remanufacture of personal computer systems, servers, storage (Mfg only), custom configuration build and options.

*For and on behalf of BSI, Inc.:*



*President*

Originally registered: **21 Sep 1992**

Latest issue: **12 Apr 2002**

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Americas Headquarters: BSI, Inc. 12110 Sunset Hills Road, Suite 140, Reston, VA 20190, USA.



**BSI**  
Management  
Systems



# CERTIFICATE OF REGISTRATION

## Quality Management System

Certificate No: **FM 21572**

### Location

### Registered Activities

Hewlett-Packard Company  
Houston, 20555 SH 249  
Houston  
Texas  
USA  
77070

The marketing and design of personal computer systems, industry standard servers, and options. The order fulfillment administration, distribution, manufacture and remanufacture of personal computer systems, servers, storage (Mfg only), custom configuration build and options. Further clarifications regarding the scope of this certificate and the applicability of ISO 9001:2000 requirements may be obtained by consulting the organization.

Hewlett-Packard Company  
Americas Excess Remanufacturing and Remarketing Organization (AERRO)  
10251 North Freeway/145  
Houston  
Texas  
USA  
77037-1250

The re-manufacture of personal computer systems, servers and options.

Hewlett-Packard Company  
AERRO (Crew)  
10510 Okanella Street, Building 18  
Houston  
Texas  
USA  
77041

The re-manufacture of personal computer systems, servers and options.

Originally registered: **21 Sep 1992**

Latest issue: **12 Apr 2002**

Page: 2 of 2

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Americas Headquarters: BSI, Inc. 12110 Sunset Hills Road, Suite 140, Reston, VA 20190, USA

**BSI**  
**BSI**  
Management  
Systems